

Website Terms & Conditions

Welcome to My Pilates House. These Terms & Conditions govern your use of our website www.mypilateshouse.co.uk (“the Website”). By accessing or using the Website, you agree to be bound by these Terms.

If you do not agree with any part of these Terms, please do not use the Website.

1. About Us

My Pilates House

Website: www.mypilateshouse.co.uk

Email: hello@mypilateshouse.co.uk

Address: Rutland Barn, Courtyard barns, Choke Lane, Maidenhead, Berkshire, SL6 6PT

2. Use of the Website

You agree to use this Website only for lawful purposes and in a way that does not infringe the rights of others or restrict their use and enjoyment of the Website.

You must not:

- Use the Website in any way that may cause damage or impair availability or accessibility.
- Attempt to gain unauthorised access to the Website or the server on which it is hosted.
- Copy, download, reproduce, or distribute website content without permission.

3. Website Content

All content on this Website—including text, images, branding, logos, class descriptions, blog posts, and pricing—belongs to My Pilates House unless otherwise stated.

You may:

- View pages for personal use.

You may not:

- Reproduce, sell, or exploit the content for commercial purposes.
- Republish material without written permission.

4. Accuracy of Information

We make every effort to ensure the information on the Website is accurate and up to date. However:

- Information may occasionally be incorrect, outdated, or incomplete.
- Class timetables, pricing, offers, and availability are subject to change at any time.

We do not guarantee that the Website will be free from errors, viruses, or uninterrupted.

5. Links to Third-Party Websites

The Website may include links to external websites. These are provided for convenience only.

We are not responsible for:

- The content of third-party websites
- The accuracy of their information
- Their privacy practices or terms

Accessing external websites is at your own risk.

6. Online Bookings & Payments

All bookings, class passes, memberships, and payments made through external booking systems (e.g., TeamUp) are subject to the Terms & Conditions of those platforms and the separate My Pilates House Booking & Membership Policies.

We are not responsible for:

- Technical failures of third-party booking software
- Payment processor errors
- User mistakes during booking

You are responsible for ensuring your booking details are correct at the time of purchase.

7. Liability

To the fullest extent permitted by law:

- We do not accept liability for any direct or indirect loss or damage resulting from the use of (or inability to use) the Website.
- We are not liable for data loss, business loss, or damage caused by malware or technologically harmful material.

Nothing in these Terms excludes liability for death or personal injury caused by negligence.

8. Intellectual Property

All intellectual property rights on the Website are owned or licensed by My Pilates House. You must not use our name, branding, or content for advertising or promotional purposes without written approval.

9. Privacy & Data Protection

Your privacy is important to us.

We process personal data in accordance with UK GDPR and our Privacy Policy, which explains:

- What data we collect
- How we use it
- How we keep it secure

By using the Website, you acknowledge that you have read and understood our Privacy Policy.

10. Cookies

The Website may use cookies to improve user experience, track usage, and support functionality. You may disable cookies in your browser settings, but some features may not function properly.

11. Changes to These Terms

We may update or revise these Terms at any time. Changes take effect immediately when posted on this page. It is your responsibility to check this page periodically.

12. Governing Law

These Terms & Conditions are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

13. Contact Us

If you have any questions about these Terms, please contact:

Email: hello@mypilateshouse.co.uk